

มหาวิทยาลัยบูรพา
Burapha University

ภาคผนวก

TIME OBSERVATION SHEET													
Tasks	Step	Steps	Imported FZ-Privilege								Lowest time	Highest Time	
			Observed Step Times <small>minutes</small>										
			IDS01	IDS02	IDS03	IDS04	IDS05	IDS06	IDS07	IDS08			IDS09
Complete document process in paperless system 3PLs Logistic Provider (Document Dept.)	1	Recived data from shipper and submit to paperless system											
	2	Print out draft the entry and send to shipper for re-check											
	2	Shipper confirm draft the entry											
	3	Confirm data in paperless system											
	3	Move cargo from Vendor's w/h to FZ's Area											
Inspection process at FZ's area (Green Line) Customs Officer	1	Document check (Q'ty, Weight, Value)											
Red Line Case													
Inspection Process Customs Officer	1	Document check (Q'ty, Weight, Value, Tariff code and etc.)											
	2	Physical check (compare with document)											
Move cargo to shipper warehouse Warehouse staff	-	Internal Process											
Total Step Cycle Time													

Burapha University

ในช่วงของการเก็บข้อมูลในวันที่ 17 กันยายน - 17 พฤศจิกายน 2555
ไม่มีการนำสินค้าจากภายในประเทศเข้าเขตปลอดอากร

TIME OBSERVATION SHEET

		Imported FZ-Privilege																
Tasks	Step	Steps	Observed Step Times minutes												Lowest time	Highest Time	ค่าเฉลี่ยกิจกรรม/ นาที	SD
			IFS01 / Mon	IFS02 / Wed	IFS03 / Mon	IFS04 / Tue	IFS05 / Fri	IFS06 / Mon	IFS07 / Mon	IFS08 / Thu	IFS09 / Wed	IFS10 / Thu	IFS11 / Mon	IFS12 / Wed				
			Complete document process in paperless system	1	Received data from shipper and submit to paperless system	14	37	11	17	10	24	28	15	14				
3PLs Logistic Provider (Document Dept.)	2	Print out draft the entry and send to shipper for re-check	3	5	4	5	5	13	7	5	6	10	15	5	3	15	6.92	3.75
	2	Shipper confirm draft the entry	30	32	15	10	20	21	14	19	14	30	21	15	10	32	20.08	7.19
	3	Confirm data in paperless system	3	11	4	3	3	19	15	7	23	10	15	21	3	23	11.17	7.37
Received cargo from vessel agent 3PLs Logistic Provider (Shipping Staff)	1	Show D/O at Container Yard or W/H for get cargo	48	29	31	31	56	69	32	28	23	15	53	20	15	69	36.25	16.42
	2	Bring cargo to customs house at port	12	-	10	11	11	-	16	-	-	10	20	10	10	20	12.50	3.63
	2	Waiting customs officer and Prepare cargo for inspection	3	6	5	2	21	18	13	17	8	20	15	5	2	21	11.08	6.99
Red Line Case																		
Inspection Process Customs Officer	1	Document check (Q'ty, Weight, Value, Tariff code and etc.)																
	2	Physical check (compare with document)																
Move cargo from port to factory Transport Dept.	1	Show complete document with officer at checking post	2	3	2	3	3	4	3	4	3	3	4	3	2	4	3.08	0.67
	2	Pay money for weight scale and Move cargo from port	4	3	3	3	4	6	5	3	4	3	4	4	3	6	3.83	0.94
Inspection process at FZ's area Customs Officer	1	Document check (Q'ty, Weight, Value)	3	4	4	2	14	16	8	7	8	10	15	5	2	16	8.00	4.82
	2	Physical check (compare with document)	7	-	5	3	6	5	-	-	-	5	10	5	3	10	5.44	2.13
Move cargo to shipper warehouse Warehouse staff		-	Internal Process															
Total Step Cycle Time			129	130	94	90	153	195	125	124	103	131	192	103	90	195	130.75	34.39

TIME OBSERVATION SHEET

		Import from oversea		Imported Non-FZ												
Tasks	Step	Steps	Observed Step Times minutes										Lowest time	Highest Time	ค่าเฉลี่ย กิจกรรม/ นาที	SD
			INS01 / Wed	INS02 / Tue	INS03 / Mon	INS04 / Wed	INS05 / Thu	INS06 / Mon	INS07 / Fri	INS08 / Mon	INS09 / Fri	INS10 / Tue				
Complete document process in paperless system 3PLs Logistic Provider (Document Dept.)	1	Recived data from shipper and submit to paperless system	16	15	13	15	15	16	15	12	20	16	12	20	15.30	2.11
	2	Print out draft the entry and send to shipper for re-check	6	4	7	10	8	5	10	9	5	6	4	10	7.00	2.16
	3	Shipper confirm draft the entry	5	15	40	35	17	40	20	20	10	40	5	40	24.20	13.36
	4	Pay Duty & Tax	15	10	30	16	16	28	39	33	32	15	10	39	23.40	10.02
Received cargo from vessel agent 3PLs Logistic Provider (Shipping Staff)	1	Show D/O at Container Yard or W/H for get cargo	19	23	32	18	19	27	32	20	33	15	15	33	23.80	6.68
	2	Bring cargo to customs house at port	8	10	10	10	10	15	10	23	19	15	8	23	13.00	4.88
	2	Waiting customs officer and Prepare cargo for inspection	9	5	26	10	10	19	23	16	32	5	5	32	15.50	9.28
Red Line Case																
Inspection Process Customs Officer	1	Document check (Q'ty, Weight, Value, Tariff code and etc.)			6			5	10		10		5	10	7.75	2.63
	2	Physical check (compare with document)			17			24	15		20		15	24	19.00	3.92
Move cargo from port to factory Transport Dept.	1	Show complete document with officer at checking post	3	2	3	3	3	3	2	3	2	3	2	3	2.70	0.48
	2	Pay money for weight scale and Move cargo from port	6	6	4	3	4	5	4	3	3	3	3	6	4.10	1.20
Total Step Cycle Time:			92	94	198	130	112	202	190	149	196	128	92	202	149.10	44.15